

FREQUENTLY ASKED QUESTIONS

My tire/s already has a manufacturer's warranty, why do I need the Sunset® Road Hazard & FREE Tire Repair Protection Plan?

The manufacturer's warranty does not cover damage to your tires. The Sunset® Road Hazard & FREE Tire Repair Protection Plan will ensure that your tires will be replaced or repaired when damaged by road hazards.

What do I do when I have a flat tire?

Contact us immediately at 847.295.1700 or bring your vehicle to our service center for inspection. We will assess the damage and determine if repair or replacement is covered under your policy.

How many times can we repair or replace a damaged tire?

You are allowed to repair/replace your tire as many times as your maximum aggregate allows.

What if I Need Assistance With a Tire Change or Tow?

Ensure your spare tire is usable. If not, you'll cover towing costs. Submit towing fees to TechNet for up to \$150/year reimbursement. * This includes lock-out assist, flat tire assist, battery jump start, fuel, oil, fluid or water delivery - customer pays for cost of fluid.

Where can I get my tire repaired or replaced?

All repairs or replacements must be performed at our authorized facility to ensure coverage.



CONDITIONS, LIMITATIONS & EXCLUSIONS

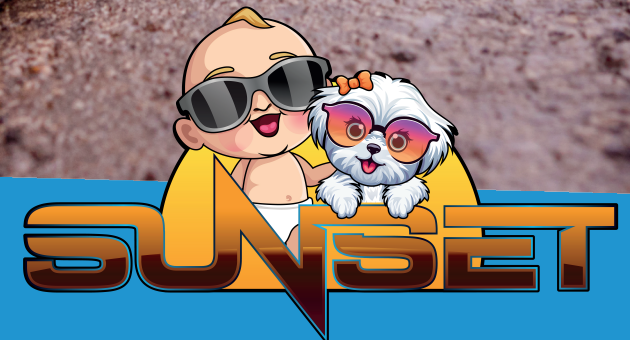
1. This Plan does not compensate for loss of time, use of vehicle, towing inconvenience, or incidental punitive or consequential damages.
2. The total liability shall not exceed the original purchase price of the tire covered by this warranty, excluding applicable taxes and service charges.
3. This Plan does not cover neglect, misuse, racing, abusive driving, tires with DOT numbers removed from the sidewall, fire, vandalism, theft, chemical corrosion, passenger tires installed on light trucks, damages caused by collisions or curb impact, ozone or weather checking, vehicle mechanical problems, cosmetic damages.
4. This Plan is non-transferable and is limited to the original purchaser and original vehicle for which the tire(s) was installed. Tires must be rotated every 7500 miles, or the warranty is void.
5. Repairable punctures with diameters of less than 6mm in the tread will be repaired free of charge except for other service charges and applicable taxes. Sidewall damage is not repairable.
6. The "Sunset® Road Hazard & FREE Tire Repair Protection Plan" does not cover Zero Pressure tires or trailer tires.
7. If equipped with a Tire Pressure Monitoring System (TPMS), it must be fully functional.



19 Skokie Valley Road
Lake Bluff, IL 60044
847.295.1700
www.SunsetTire.com



**ROAD
HAZARD
& FREE Tire Repair**



Peace of Mind with Every Tire

Sunset® Road Hazard & FREE Tire Repair Protection Plan

No matter how carefully you drive, you can't always avoid the pothole or debris that suddenly appears - leaving you stranded with a flat tire or damaged tire!

With Sunset® Road Hazard & FREE Tire Repair Protection Plan you'll enjoy the security of road hazard protection, have coverage from start to finish for the repair or replacement of your damaged tire, all with no deductible!

REMEMBER WHEN YOU HAD A FLAT TIRE?

There are over **220 million** flat tires in the U.S. every year...

Avg Cost ~~\$150~~ per tire

With Sunset® Road Hazard & FREE Tire Repair Protection

FREE!

Pays for itself with the first flat!



The purchase of the "Sunset® Road Hazard & FREE Tire Repair Protection Plan" is only available on new tires purchased from Sunset Tire & Auto Center, Inc

WARRANTY & COVERAGE CONDITIONS

Conditions of this Warranty

- Rotate and balance tires as per manufacturer
- Maintain proper tire inflation
- Keep mechanical parts affecting tires in good condition

COVERAGE DETAILS

What is Covered

- Road Hazard Failure: Defined as damage from cuts, non-repairable punctures, or impact, making tires unusable
- Mounting, balancing, valve stems, tire disposal and installation are all covered with no deductible
- Warranty Scope: Only applies to the specific tire damaged by road hazards, not to undamaged tires on the vehicle
- Duration: Valid for 24 months from purchase or until tread depth is below 1.6 mm (2/32 inch), whichever is first
- Tread Depth Rule: Warranty inapplicable once tire tread is less than 1.6 mm
- 1st year = 100% replacement
- 2nd year = 50% replacement
- Usable Tread Definition: Original tread depth minus 1.6 mm
- Warranty Promise: Offers credit towards a new tire under certain conditions but does not guarantee tire invulnerability or modify the manufacturer's warranty
- In the event that you need a replacement tire outside of our service area, the original/damaged tire must be returned to us for inspection prior to approval for the Sunset Road Hazard & Free Tire Repair Protection Plan

EXCLUSIONS & RECOMMENDATIONS



What is Not Covered & Tire Care Recommendations

- Damage from vandalism, accidents, commercial use, racing, or off-road activities
- Damage due to snow chains/studs, rapid/irregular wear, or improper maintenance
- Wheel/Rim damage
- Tire Pressure Monitoring System (TPMS) components and shop supplies
- Tires not meeting "road hazard failure" criteria
- Tires transferred from their original vehicle
- Non-covered losses: time, convenience, vehicle use, or consequential damages, unless law prohibits

REMEMBER....

To Avoid Damage To Your Tires & A Possible Accident...

- Check tire pressure at least once each month when tires are cold and before long trips
- Do not under or over inflate tires
- Do not overload your vehicle and tires
- Drive at moderate speeds, observe legal limits
- Avoid driving over potholes, obstacles, or edges of pavement
- Avoid excessive wheel spinning if you see any damage to a tire, replace with the spare and visit your nearest Sunset Tire & Auto Center, Inc.

